

RESPONSIBLE OPERATIONS POLICY

MetsäWood is a customer focused timber manufacturer and distributor which acknowledges the Quality, Environmental and Health & Safety aspects of every operation it performs. MetsäWood provides a well-trained and motivated work force in recognition that every employee has an impact on our performance and product quality, the safety of our work environment and the company's environmental impacts. We deliver accredited training courses to our employees and customers as part of this process and to promote best practice. This policy statement sets out specific requirements for Quality, Environmental and Health & Safety Management:

Quality

The Management Board ensures that all operations are conducted on the basis of right first time, every time. We recognise that understanding our customers and determining their requirements is essential for ensuring productivity and profitability.

Where possible we will actively introduce and maintain quality marks on products, which meet criteria set by such standards as the Q Mark and ETA specifications.

Environment

The Company will identify and minimise the environmental impacts of current and new products, operations and services. Within all activities the Company will set objectives to prevent and reduce pollution, minimize or recover waste as well as reducing the consumption of non-renewables.

Health & Safety

The Company places a high regard for the health and safety of its employees and others who may be affected by our activities and is committed to preventing injury and ill health. We recognise our responsibilities for Health and Safety and acknowledge that the provision of a healthy and safe place to work, safe and well-maintained equipment, safe working methods and procedures, together with good welfare facilities, go hand in hand with good business.

Details of our organisation and arrangements for the identification of hazards, control of risks, consultation between management and employees and the management of health and safety are set out in our Management System documentation.

The Company will ensure that all relevant legislation and other requirements for Quality, Environmental, Health & Safety and Social Accountability are met and where best practice is available, exceeded.

Social Responsibility

The Company recognises the importance of Corporate Responsibility and is a subsidiary of Metsa Group which has signed up to the voluntary commitment advocated by the UN Global Compact. There are ten universal principles which are focused on the key areas of concern such as human rights, labour, the environment and anti-corruption.

MetsäWood is committed to continually improving across all areas of the business to provide a safer working environment and improved efficiency. Performance is driven through objectives and targets set annually by the Board and Site Management. Annual Management Reviews ensure the continuing effectiveness and appropriateness of our systems, policies and processes whilst monitoring progress on objectives and targets. The policy statement will also be communicated to employees, customers, suppliers and contractors.

Our Integrated Manual and business procedures define and set our standards and work operations. The Company will ensure its Integrated Management System (IMS) is well documented and certified to the relevant internationally recognised standards ISO 9001 (Quality), ISO 14001 (Environment) and OHSAS 18001 (Health & Safety).

The Board is responsible for ensuring that all resources necessary for implementing this statement are provided. Their roles and responsibilities for the management of Quality, Environment and Health & Safety are outlined in the company's IMS Manual.



Michael Lomas
Vice President Upgrade Operations
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